

GENERAL SERVICES ADMINISTRATION FEDERAL SUPPLY SERVICE

AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!®, a menu-driven database system. The INTERNET address GSA Advantage!® is: GSAAdvantage.gov.

MULTIPLE AWARD SCHEDULE (MAS)

Special Item Number 54151S Information Technology Professional Services
Special Item Number 54151HEAL Health Information Technology Services

Contract Number: 47QTCA18D007S



For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

Period Covered by Contract: March 1, 2023 – March 2, 2038

AAC Inc.

8470 Tyco Road

Vienna, VA 22182

Attention: Michelle LaRosa

Phone: (703) 918-6363

Fax: (703) 918-6463

LaRosa_Michelle@aac.com

www.aac.com

Business Size / Status: Veteran Owned Small Business

Pricelist current through Mass Mod A863, dated 31 July 2023.

Products and ordering information in this Authorized FAS Information Technology Schedule Pricelist are also available on the GSA Advantage! System (www.gsaadvantage.gov).



Contract Holder

SPECIAL ITEM NUMBER 54151S - INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES

- FPDS Code D301 IT Facility Operation and Maintenance
- FPDS Code D302 IT Systems Development Services
- FPDS Code D306 IT Systems Analysis Services
- FPDS Code D307 Automated Information Systems Design and Integration Services
- FPDS Code D308 Programming Services
- FPDS Code D310 IT Backup and Security Services
- FPDS Code D311 IT Data Conversion Services
- FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
- FPDS Code D316 IT Network Management Services
- FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or
Other Information Services (All other information services belong under Schedule 76)
- FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified

**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

1 a) TABLE OF AWARDED SPECIAL ITEM NUMBERS:

SPECIAL ITEM NUMBER	Description
54151S / 54151SSTLOC	Information Technology Professional Services
54151HEAL / 54151HEALSTLOC	Health Information Technology Services

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

1c. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided. If hourly rates are not applicable, indicate "Not applicable" for this item.

2. MAXIMUM ORDER - \$500,000.00

3. MINIMUM ORDER: The minimum dollar of orders to be issued is **\$100.00**.

4. GEOGRAPHIC SCOPE OF CONTRACT:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. POINT(s) OF PRODUCTION: United States

6. DISCOUNTS: Prices shown are NET Prices; Basic Discounts have been deducted.

a. Prompt Payment Discounts: **No; Standard Payment Terms are Net 30 Days**

c. Dollar Volume: **2.0% Discount on GSA labor for orders with a guaranteed value above \$500,000**

d. Other Special Discounts (i.e. Government Education Discounts, etc.): **None Offered**

7. QUANTITY DISCOUNTS: None Offered

8. PROMPT PAYMENT TERMS: Standard Payment Terms are Net 30 Days. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9 a) Notification that Government purchase cards are accepted at or below the micro-purchase threshold: AAC accepts Government credit card payments for orders at or below the micro-purchase threshold.

b) Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: The Contractor and the ordering agency may agree to use the credit card for dollar amounts over the micro-purchase threshold (See GSAR 552.232-79 Payment by Credit Card). In addition, bank account information for wire transfer payments will be shown on the invoice.

10. FOREIGN ITEMS: Not Applicable

11. a) TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER	DELIVERY TIME (Days ARO)
54151S / 54151SSTLOC	As negotiated between the Contractor and the Ordering Activity



54151HEAL / 54151HEALSTLOC	As negotiated between the Contractor and the Ordering Activity
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b) EXPEDITED DELIVERY: Items available for expedited delivery are noted in this price list.

c) OVERNIGHT AND 2-DAY DELIVERY: Is offered and will be negotiated at the Task Order level.

d) URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. **FOB:** Destination

13. **a) CONTRACTOR'S ORDERING ADDRESS:**

CONTRACTOR'S ORDERING ADDRESS: AAC Inc.
8470 Tyco Road
Vienna, VA 22182
(703) 918-6363

The following telephone number can be used by ordering activities to obtain technical and/or ordering assistance:

(703) 918-6363

b) Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

CONTRACTOR'S PAYMENT INFORMATION:

CONTRACTOR'S PAYMENT ADDRESS: AAC Inc.
8470 Tyco Road
Vienna, VA 22182
(703) 918-6363

14. **WARRANTY PROVISION:**

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

- (1) Time of delivery/installation quotations for individual orders;
- (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
- (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

15. **EXPORT PACKING CHARGES:** Not Applicable

16. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:** None

17. **TERMS AND CONDITIONS OF INSTALLATION:** Not applicable

18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR:** See Terms and Conditions contained herein

19. **LIST OF SERVICE AND DISTRIBUTION POINTS:** Not applicable



20. **LIST OF PARTICIPATING DEALERS:** Not applicable
21. **PREVENTATIVE MAINTENANCE:** Not applicable
- 22: a) **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES:** Not Applicable

b) **SECTION 508 COMPLIANCE:**

I certify that in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant:

Yes

No

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): www.aac.com

The EIT standard can be found at: www.Section508.gov/.

23. **UNIQUE ENTITY IDENTIFIER (UEI):** 112636576

24. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Contractor has registered in the System for Award Management (SAM).

GSA LABOR CATEGORY DESCRIPTIONS
SIN 54151S / 54151SSTLOC
SIN 54151HEAL / 54151HEALSTLOC

AAC Inc. (AAC)'s commercial practices include the education / experience substitutions identified below. In order to be consistent with commercial practices, AAC incorporates their commercial education / experience substitution methodology to all GSA labor categories.

Due to the availability or limitation of education, occasionally substitution of experience as referenced below for a professional labor type with additional years of experience will be provided per the approval of the federal agency acquiring the service

Experience Substitutions Methodology:

Required Education	Actual Education	Additional Experience Credited
Masters Degree	Ph.D.	4 years
Bachelors Degree	Ph.D.	6 years
Bachelors Degree	Masters Degree	2 years
Associates Degree	Masters Degree	4 years
Associates Degree	Bachelors Degree	2 years
High School Diploma	Bachelors Degree	4 years

Education Substitutions Methodology:

Actual Education	Required Education	Additional Experience Required
None	High School Diploma	2 years
High School Diploma	Bachelors Degree	4 years
High School Diploma	Masters Degree	6 years
Associates Degree	Bachelors Degree	2 years
Associates Degree	Masters	4 years
Bachelors Degree	Masters Degree	2 years
Bachelors Degree	Ph.D.	6 years
Masters Degree	Ph.D.	4 years

Title:	ANALYST I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Analyst I shall have at least one (1) year of relevant professional experience.
Functional Responsibilities:	Under supervision, performs analysis of computer and communications / network systems, performs systems installation of computer operating systems, network, applications software, and computer network hardware for Information Technology services. Provides hotline support to customers.

Title:	ANALYST II
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Analyst I shall have at least two (2) years of relevant professional experience.
Functional Responsibilities:	Under supervision, performs analysis of computer and communications / network systems, performs systems installation of computer operating systems, network, applications software, and computer network hardware for Information Technology services. Provides hotline support to customers.



Title:	APPLICATIONS DEVELOPER II
Minimum Education:	This resource shall have a Bachelors degree in computer science or in a relevant field preferred.
Minimum / General Experience:	The Applications Developer II shall have at least five (5) years of relevant professional experience including assisting in complex programs with interdisciplinary project teams.
Functional Responsibilities:	Under general supervision, formulates and defines systems scope and objectives through research and fact finding to develop or modify moderately complex information systems. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debug documents and maintains those programs. Competent to work on most phases, but requires guidance in other phases for Information Technology services

Title:	APPLICATIONS DEVELOPER III
Minimum Education:	This resource shall have a Masters degree in computer science or in a relevant field preferred.
Minimum / General Experience:	The Applications Developer III shall have at least five (5) years of relevant professional experience including assisting in complex programs with interdisciplinary project teams.
Functional Responsibilities:	Acts independently, under general direction, formulates/designs systems scope and objectives. Devises or modifies procedures to solve complex problems. Responsible for program design, coding, testing, debugging and documentation for Information Technology services. Has full technical knowledge of all phases of applications systems analysis and programming.

Title:	COMMUNICATIONS ENGINEER I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer I shall have at least one (1) year of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Has knowledge in one or more aspects of communication network architects. May possess broad knowledge in network integration, network interoperability, communication technologies or network protocols for Information Technology services.

Title:	COMMUNICATIONS ENGINEER II
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer II shall have at least two (2) years of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Has knowledge in one or more aspects of communication network architects. May posse's broad knowledge in network integration, network interoperability, communication technologies or network protocols for Information Technology services.

Title:	COMMUNICATIONS ENGINEER III
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer III shall have at least four (4) years of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Leads, analyzes, planning, design, engineering, implementation management or support of communications systems to include local, wide, and metropolitan area networks and information technology infrastructure which could include fiber optics, cable, copper cable,

	FDDI, RF, DSP, Tempest. Documents the existing Information Technology architectures, designs the target architecture, and provides migration strategies.
Title:	COMMUNICATIONS ENGINEER IV
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer IV shall have at least five (5) years of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Leads, analyzes, planning, design, engineering, implementation management or support of communications systems to include local, wide, and metropolitan area networks and information technology infrastructure which could include fiber optics, cable, copper cable, FDDI, RF, DSP, Tempest. Documents the existing Information Technology architectures, designs the target architecture, and provides migration strategies.
Title:	CONSULTANT
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, or in a relevant field preferred.
Minimum / General Experience:	The Consultant shall have at least two (2) years of relevant professional experience including experience with interdisciplinary project teams
Functional Responsibilities:	Specialist, expert and experienced in a particular technology. Produces innovative solutions to problems. Consultants apply their broad management skills and specialized functional and technical expertise to guide project teams in delivering client solutions. Consultants provide subject matter expertise in various Information Technology areas. A Consultant is qualified to perform such tasks as, but limited to: Plan and manage the work of information technology systems project teams; Design and implement new organization structures; Assist an organization translate its vision and strategy into core technology and business processes; Lead clients through streamlining, reengineering and transforming IT related business processes.
Title:	ENGINEER I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer I shall have at least one (1) year of relevant professional experience supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Under supervision, performs a variety of network engineering tasks which are broad in nature and are concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services.
Title:	ENGINEER II
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer II shall have at least two (2) years of relevant professional experience supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Under supervision, performs a variety of network engineering tasks which are broad in nature and are concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services.

Title:	ENGINEER III
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer III shall have at least three (3) years of relevant professional experience supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Under supervision, performs a variety of network engineering tasks which are broad in nature and are concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services .

Title:	ENGINEER IV
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer IV shall have at least four (4) years of relevant professional experience leading/ supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Performs a variety of network engineering tasks, either independently or under supervision, which is broad in nature and is concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services.

Title:	HELP DESK I
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Help Desk I shall have at least three (3) years of relevant professional experience, including assisting under supervision the activities of a project team for the help desk function
Functional Responsibilities:	Serves as the point of contact for troubleshooting hardware/software, PC and printer problems. Provides phone and in person support to users in the areas of email, directories, standard Windows desktop applications and applications developed under the contract for Information Technology services.

Title:	HELP DESK II
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Help Desk II shall have at least three (3) years of relevant professional experience, including assisting the managing of a project team for the help desk function
Functional Responsibilities:	Serves as the point of contact for troubleshooting hardware/software, PC and printer problems. Provides phone and in person support to users in the areas of email, directories, standard Windows desktop applications and applications developed under the contract for Information Technology services.

Title:	HELP DESK III
Minimum Education:	This resource shall have an Associates degree in computer science, business, or a relevant field preferred.
Minimum / General Experience:	The Help Desk III shall have at least three (3) years of relevant professional experience, including managing project team(s) for the help desk function
Functional Responsibilities:	Manages the help desk function and personnel. Provides daily supervision and direction to staff who are responsible for phone and in person support to users in the area of email, directories, standard Windows desktop applications and applications developed or deployed under the contract. The personnel serve as the first point of contact for troubleshooting hardware/software, PC and printer problems for Information Technology services .

Title:	PROJECT MANAGER
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Project Manager shall have at least seven (7) years of relevant professional experience including experience leading interdisciplinary project teams
Functional Responsibilities:	Manages engineers, analysts, technicians and others in the performance and delivery on a contract. Tasks may include systems design, analysis, programming, evaluation, installation, testing and application. Responsible for administrative direction of contracts for Information Technology services .

Title:	SENIOR TECHNOLOGIST
Minimum Education:	This resource shall have a Masters degree in computer science or in a relevant field preferred.
Minimum / General Experience:	The Senior Technologist shall have at least 10 years of relevant specialized Information Technology experience in the area of technology expertise and/or the state-of-the-art technology, including experience leading large, interdisciplinary project teams
Functional Responsibilities:	Provides guidance and multi-disciplined leadership to evaluate client’s needs and develop effective solutions on a cost-effective basis for Information Technology Systems. Plans, develops and administers policies covering broad function areas. Oversees the work of staff and senior level professionals. Schedules and allocates work, provides advice, guidance and training to subordinates. May lead or coordinate complex task project teams. Provides competent leadership, and highly specialized and technical guidance to hardware, software and telecommunications complex challenges. Has detailed specialized experience in recent or rare technologies. Simultaneously plans, manages, and provides technical oversight. Designs and builds relational databases. Performs data access analysis design, and archive/recovery design and implementation. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Works in a data warehouse environment, which includes data design, database architecture, and metadata repository creation. Translates business needs into long-term architecture solutions. Develops data warehousing blueprints, evaluating hardware and software platforms, and integrating systems. Reviews and develops object and data models and the metadata repository to structure the data for better management and quicker access.

Title:	SENIOR TRAINING SPECIALIST
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, business, or a relevant field preferred.
Minimum / General Experience:	The Senior Training Specialist shall have at least four (4) years of relevant professional experience including experience providing instruction on commercial off-the-shelf (COTS) applications, operating systems, and customized software.
Functional Responsibilities:	Organize, prepare and conduct complex training and educational programs for Information Technology systems or user personnel. May design and develop programs, maintain records of training activities, employee progress and program effectiveness. Competent to work at the highest level of all phases of information systems training including traditional classroom instruction, computer assisted instruction, interactive computer assisted instruction and interactive video. Develop, maintain, and enhance training curriculum. Provide scheduled formal and/or informal training classes to system users to increase user competence and minimize user problems.

Title:	SYSTEMS ANALYST I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Systems Analyst I shall have at least five (5) years of relevant professional experience including experience supporting interdisciplinary project teams
Functional Responsibilities:	Under general supervision, performs systems analysis of computer and communications / network systems, performs systems installation of computer operating systems, network, application software, and computer network hardware for Information Technology Services. Provides hotline support to customers.

Title:	SYSTEMS ANALYST II
Minimum Education:	This resource shall have a Masters degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Systems Analyst II shall have at least five (5) years of relevant professional experience including experience supporting large, interdisciplinary project teams
Functional Responsibilities:	Performs systems analysis of computer and communications / network systems. Oversees the overall installation of computer operating systems, network, and application software for Information Technology Services. Has the ability to adapt to new situations and environments.

Title:	SYSTEMS ENGINEER I
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer I shall have at least two (2) years of relevant professional experience including experience working under supervision with interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Under supervision, defines and executes systems engineering activities. These activities may include planning, performance management, testing, validation, bench-marking and documentation for Information Technology Services .

Title:	SYSTEMS ENGINEER II
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer II shall have at least five (5) years of relevant professional experience including experience working with interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Under general supervision, defines and executes systems engineering activities. These activities may include planning, performance management, testing, validation, bench-marking and documentation for Information Technology Services.

Title:	SYSTEMS ENGINEER III
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer III shall have at least seven (7) years of relevant professional experience including experience participating with interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Defines and executes system engineering activities. These activities may include planning, performance management, testing, validation, bench-marking and documentation for Information Technology Services.

Title:	SYSTEMS ENGINEER IV
Minimum Education:	This resource shall have a Masters degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer IV shall have at least seven (7) years of relevant professional experience including experience leading interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Provides a wide variety of network analysis and engineering tasks in the design and implementation of integrated networks. Acts as a lead in defining and executing systems engineering activities including planning, testing, validation and staffing for Information Technology Services .

Title:	TASK MANAGER
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Task Manager shall have at least five (5) years of relevant professional experience including experience supporting interdisciplinary project teams
Functional Responsibilities:	On major contracts assists the technical director or project manager in the administrative direction of the contract including status reports, task assignments, budgeting and time reporting. Leads team on system projects or significant segment of large complex Information Technology Service projects. Analyzes new and complex project related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools, and solution components. Provides technical direction and review of enterprise-wide development tasks, including the review of work products for correctness, adherence to the design concept and to user standards. Makes recommendations, if needed, for approval of major systems installations. Acts as the functional/ technical lead for the specific pieces of the project effort. Serves as the technical interface and point of contact with client program authorities and representatives on technical issues. Provides support on program/project operations by reviewing procedures, planning and execution of the technical, programming, and maintenance effort and monitoring and reporting progress.

Title:	TASK TECHNICAL LEAD
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Task Technical Lead shall have at least seven (7) years of relevant professional experience including experience supporting interdisciplinary project teams
Functional Responsibilities:	Provides direct customer interface at the task leader level for Information Technology Services. Assists in development of a plan describing the technical approach, organizational resources and management controls to be employed to meet the cost performance and schedule requirements.

Title:	TECHNICAL DIRECTOR
Minimum Education:	This resource shall have a Masters degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Technical Director shall have at least 10 years of relevant professional experience including experience leading large, interdisciplinary project teams
Functional Responsibilities:	Oversees a wide variety of projects in functional areas for Information Technology Services. Functional areas include engineering, systems analyst, and quality control. Focal point for the client. Confers with client and project manager to provide technical advice and to assist with problem resolution. The Technical Director plans, organizes, and controls overall activities of database and/or other related technology systems. Responsibilities include monitoring standards, systems, and procedures as they relate to development, design and integration; defining the scope of the technical function; organizing the system function; documenting activities, procedures, and results; and managing IT related security, and/or application server configuration/support.

Title:	TECHNICAL WRITER / EDITOR
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, business, or a relevant field preferred.
Minimum / General Experience:	The Technical Writer / Editor shall have at least two (2) years of relevant professional experience including experience in writing, preparing, and compiling computer system documentation.
Functional Responsibilities:	Assists in collecting, editing and organizing information required for preparation of manuals, training materials, guides, and other reports and deliverables. Prepares and edits Information Technology system documentation incorporating information provided by the user, specialist, analyst, and programmer personnel. Interprets technical documentation standards and prepares documentation according to the standards and prepares documentation according to the standards. Researches, writes, and edits materials for related reports, manuals, briefs, proposals, instructional material, catalogs, technical publications, and/or software and hardware documentation. Obtains technical data from independent observation, review with technical staff members, and/or studies of published materials and existing documentation. Writes, edits, and types reports, studies, and presentation material of technical information for both technical and non-technical audience.

Title:	TECHNICIAN II
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Technician II shall have at least two (2) years of relevant professional experience including experience supporting interdisciplinary project teams for network engineering tasks including hardware and software support
Functional Responsibilities:	Works under supervision to perform a variety of network engineering tasks which are broad in nature, including the design and implementation of integrated networks, hardware, software and support facilities and/or equipment, engineering research, design development, and customer specifications for Information Technology Services.

Title:	TECHNICIAN III
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Technician III shall have at least three (3) years of relevant professional experience including experience supporting interdisciplinary project teams for network engineering tasks including hardware and software support
Functional Responsibilities:	Works under supervision to perform a variety of network engineering tasks which are broad in nature, including the design and implementation of integrated networks, hardware, software and support facilities and/or equipment, engineering research, design development, and customer specifications for Information Technology Services.

Title:	TECHNICIAN IV
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Technician IV shall have at least four (4) years of relevant professional experience including experience leading/supporting interdisciplinary project teams with minimum supervision for network engineering tasks including hardware and software support
Functional Responsibilities:	Works under supervision to perform a variety of network engineering tasks which are broad in nature, including the design and implementation of integrated networks, hardware, software and support facilities and/or equipment, engineering research, design development, and customer specifications for Information Technology Services.

Title:	TRAINING SPECIALIST
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, business, or a relevant field preferred.
Minimum / General Experience:	The Training Specialist shall have at least two (2) years of relevant professional experience including experience providing instruction on commercial off-the-shelf (COTS) applications, operating systems, and customized software.
Functional Responsibilities:	Develop state-of-the-art curricula, materials and handbook for Information Technology Services. Conduct training classes and provide training overviews for Information Technology Services . Conduct and report on training evaluations for Information Technology Services.

Title:	HEALTH IT ANALYST I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Analyst I shall have at least one (1) year of relevant professional experience.
Functional Responsibilities:	Under supervision, performs analysis of computer and communications / network systems, performs systems installation of computer operating systems, network, applications software, and computer network hardware for Information Technology services. Provides hotline support to customers. Provide analysis and design of health IT business systems for different applications such as financial, accounting, human resources, and other enterprise systems. Handle test scripts and service requirements; work closely with end users on project development and implementation. Specify the inputs to be accessed by the system, design the processing steps, and format the output to meet the users' needs. Prepare cost-benefit and return-on-investment analyses to help management decide whether implementing the proposed health IT system is financially feasible.

Title:	HEALTH IT ANALYST II
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Analyst I shall have at least two (2) years of relevant professional experience.
Functional Responsibilities:	Under supervision, performs analysis of computer and communications / network systems, performs systems installation of computer operating systems, network, applications software, and computer network hardware for Information Technology services. Provides hotline support to customers. Provide analysis and design of health IT business systems for different applications such as financial, accounting, human resources, and other enterprise systems. Handle test scripts and service requirements; work closely with end users on project development and implementation. Specify the inputs to be accessed by the system, design the processing steps, and format the output to meet the users' needs. Prepare cost-benefit and return-on-investment analyses to help management decide whether implementing the proposed health IT system is financially feasible.

Title:	HEALTH IT APPLICATIONS DEVELOPER II
Minimum Education:	This resource shall have a Bachelors degree in computer science or in a relevant field preferred.
Minimum / General Experience:	The Applications Developer II shall have at least five (5) years of relevant professional experience including assisting in complex programs with interdisciplinary project teams.
Functional Responsibilities:	Under general supervision, formulates and defines systems scope and objectives through research and fact finding to develop or modify moderately complex information systems. Prepares detailed specifications from which programs will be written. Designs, codes, tests, debug documents and maintains those programs. Competent to work on most phases, but requires guidance in other phases for Information Technology services. Provides application development support within the Health IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce

Title:	HEALTH IT APPLICATIONS DEVELOPER II
	operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Health IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.

Title:	HEALTH IT APPLICATIONS DEVELOPER III
Minimum Education:	This resource shall have a Masters degree in computer science or in a relevant field preferred.
Minimum / General Experience:	The Applications Developer III shall have at least five (5) years of relevant professional experience including assisting in complex programs with interdisciplinary project teams.
Functional Responsibilities:	Acts independently, under general direction, formulates/designs systems scope and objectives. Devises or modifies procedures to solve complex problems. Responsible for program design, coding, testing, debugging and documentation for Information Technology services. Has full technical knowledge of all phases of applications systems analysis and programming. Provides application development support within the Health IT environment. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Develop, Test, debug, and refine the computer software to produce the required product. Prepare required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in Health IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.

Title:	HEALTH IT COMMUNICATIONS ENGINEER I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer I shall have at least one (1) year of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Has knowledge in one or more aspects of communication network architects. May possess broad knowledge in network integration, network interoperability, communication technologies or network protocols for Information Technology services. Provides technical direction and engineering knowledge for Health IT communications activities including planning, designing, developing, testing, installing and maintaining large medical community communications networks. Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the medical communications function.

Title:	HEALTH IT COMMUNICATIONS ENGINEER II
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer II shall have at least two (2) years of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Has knowledge in one or more aspects of communication network architects. May posse's broad knowledge in network integration, network interoperability, communication technologies or network protocols for Information Technology services. Provides technical direction and engineering knowledge for Health IT communications activities including planning, designing, developing, testing, installing and maintaining large medical community communications networks. Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the medical communications function

Title:	HEALTH IT COMMUNICATIONS ENGINEER III
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer III shall have at least four (4) years of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Leads, analyzes, planning, design, engineering, implementation management or support of communications systems to include local, wide, and metropolitan area networks and information technology infrastructure which could include fiber optics, cable, copper cable, FDDI, RF, DSP, Tempest. Documents the existing Information Technology architectures, designs the target architecture, and provides migration strategies. Provides technical direction and engineering knowledge for Health IT communications activities including planning, designing, developing, testing, installing and maintaining large medical community communications networks. Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the medical communications function

Title:	HEALTH IT COMMUNICATIONS ENGINEER IV
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or in a relevant field preferred.
Minimum / General Experience:	The Communications Engineer IV shall have at least five (5) years of relevant professional experience including assisting, under general supervision, with interdisciplinary project teams in support of communications, including installation and administration of local and wide area networks
Functional Responsibilities:	Leads, analyzes, planning, design, engineering, implementation management or support of communications systems to include local, wide, and metropolitan area networks and information technology infrastructure which could include fiber optics, cable, copper cable, FDDI, RF, DSP, Tempest. Documents the existing Information Technology architectures, designs the target architecture, and provides migration strategies. Provides technical direction and engineering knowledge for Health IT communications activities including planning, designing, developing, testing, installing and maintaining large medical community communications networks. Provides complex engineering or analytical tasks and activities associated with one or more technical areas within the medical communications function.

Title:	HEALTH IT CONSULTANT
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, or in a relevant field preferred.
Minimum / General Experience:	The Consultant shall have at least two (2) years of relevant professional experience including experience with interdisciplinary project teams
Functional Responsibilities:	Specialist, expert and experienced in a particular technology. Produces innovative solutions to problems. Consultants apply their broad management skills and specialized functional and technical expertise to guide project teams in delivering client solutions. Consultants provide subject matter expertise in various Information Technology areas. A Consultant is qualified to perform such tasks as, but limited to: Plan and manage the work of information technology systems project teams; Design and implement new organization structures; Assist an organization translate its vision and strategy into core technology and business processes; Lead clients through streamlining, reengineering and transforming IT related business processes. Experience includes proficiency in analysis and defining business needs, applying methodologies, support of program management, exposure to client issues, and development of project deliverables Health IT. Provides assistance on completing work plan activities, analyzes relevant data and information, and institutes and supports business solutions.

Title:	HEALTH IT ENGINEER I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer I shall have at least one (1) year of relevant professional experience supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Under supervision, performs a variety of network engineering tasks which are broad in nature and are concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services. Responsible for performing system engineering activities, which may include research, design, development, documentation, and engineering integrated Health IT system solutions and tools. Work may encompass one or more areas of Health IT engineering, including bioinformatics, computational modeling, biochemical/bio medical engineering, biohazards and protection systems, and other system engineering functions.

Title:	HEALTH IT ENGINEER II
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer II shall have at least two (2) years of relevant professional experience supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Under supervision, performs a variety of network engineering tasks which are broad in nature and are concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services. Responsible for performing system engineering activities, which may include research, design, development, documentation, and engineering integrated Health IT system solutions and tools. Work may encompass one or more areas of Health IT engineering, including bioinformatics, computational modeling, biochemical/bio medical engineering, biohazards and protection systems, and other system engineering functions.

Title:	HEALTH IT ENGINEER III
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer III shall have at least three (3) years of relevant professional experience supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Under supervision, performs a variety of network engineering tasks which are broad in nature and are concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services . Responsible for performing system engineering activities, which may include research, design, development, documentation, and engineering integrated Health IT system solutions and tools. Work may encompass one or more areas of Health IT engineering, including bioinformatics, computational modeling, biochemical/bio medical engineering, biohazards and protection systems, and other system engineering functions.

Title:	HEALTH IT ENGINEER IV
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Engineer IV shall have at least four (4) years of relevant professional experience leading/ supporting interdisciplinary project teams for network engineering project tasks
Functional Responsibilities:	Performs a variety of network engineering tasks, either independently or under supervision, which is broad in nature and is concerned with the design and implementation of integrated networks including personnel, hardware, software and support facilities and/or equipment for Information Technology services. Responsible for performing system engineering activities, which may include research, design, development, documentation, and engineering integrated Health IT system solutions and tools. Work may encompass one or more areas of Health IT engineering, including bioinformatics, computational modeling, biochemical/bio medical engineering, biohazards and protection systems, and other system engineering functions.

Title:	HEALTH IT HELP DESK I
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Help Desk I shall have at least three (3) years of relevant professional experience, including assisting under supervision the activities of a project team for the help desk function
Functional Responsibilities:	Serves as the point of contact for troubleshooting hardware/software, PC and printer problems. Provides phone and in person support to users in the areas of email, directories, standard Windows desktop applications and applications developed under the contract for Information Technology services. Provide phone, email, web, and in-person support to users in the areas of email, directories, computer operating systems, desktop applications for all types of health information technology computer systems, and applications developed or deployed under the contract.

Title:	HEALTH IT HELP DESK II
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Help Desk II shall have at least three (3) years of relevant professional experience, including assisting the managing of a project team for the help desk function
Functional Responsibilities:	Serves as the point of contact for troubleshooting hardware/software, PC and printer problems. Provides phone and in person support to users in the areas of email, directories, standard Windows desktop applications and applications developed under the contract for Information Technology services. Provide phone, email, web, and in-person support to users in the areas of email, directories, computer operating systems, desktop applications for all types of health information technology computer systems, and applications developed or deployed under the contract.

Title:	HEALTH IT HELP DESK III
Minimum Education:	This resource shall have an Associates degree in computer science, business, or a relevant field preferred.
Minimum / General Experience:	The Help Desk III shall have at least three (3) years of relevant professional experience, including managing project team(s) for the help desk function
Functional Responsibilities:	Manages the help desk function and personnel. Provides daily supervision and direction to staff who are responsible for phone and in person support to users in the area of email, directories, standard Windows desktop applications and applications developed or deployed under the contract. The personnel serve as the first point of contact for troubleshooting hardware/software, PC and printer problems for Information Technology services . Provide phone, email, web, and in-person support to users in the areas of email, directories, computer operating systems, desktop applications for all types of health information technology computer systems, and applications developed or deployed under the contract.

Title:	HEALTH IT PROJECT MANAGER
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Project Manager shall have at least seven (7) years of relevant professional experience including experience leading interdisciplinary project teams
Functional Responsibilities:	Manages engineers, analysts, technicians and others in the performance and delivery on a contract. Tasks may include systems design, analysis, programming, evaluation, installation, testing and application. Responsible for administrative direction of contracts for Information Technology services . Supervises several projects within a Health IT program. Ensures conformance with work standards; interprets the Health IT policies, procedures, and goals and objectives of the client organization. Ensures appropriate resources are applied to the Health IT projects.

Title:	HEALTH IT SENIOR TECHNOLOGIST
Minimum Education:	This resource shall have a Masters degree in computer science or in a relevant field preferred.
Minimum / General Experience:	The Senior Technologist shall have at least 10 years of relevant specialized Information Technology experience in the area of technology expertise and/or the state-of-the-art technology, including experience leading large, interdisciplinary project teams
Functional Responsibilities:	Provides guidance and multi-disciplined leadership to evaluate client's needs and develop effective solutions on a cost-effective basis for Information Technology Systems. Plans, develops and administers policies covering broad function areas. Oversees the work of staff and senior level professionals. Schedules and allocates work, provides advice, guidance and training to subordinates. May lead or coordinate complex task project teams. Provides competent leadership, and highly specialized and technical guidance to hardware, software and telecommunications complex challenges. Has detailed specialized experience in recent or rare technologies. Simultaneously plans, manages, and provides technical oversight. Designs and builds relational databases. Performs data access analysis design, and archive/recovery design and implementation. Develops strategies for data acquisitions, archive recovery, and implementation of a database. Works in a data warehouse environment, which includes data design, database architecture, and metadata repository creation. Translates business needs into long-term architecture solutions. Develops data warehousing blueprints, evaluating hardware and software platforms, and integrating systems. Reviews and develops object and data models and the metadata repository to structure the data for better management and quicker access. Has experience to perform a wide range of Health IT services to include connected health, electronic health records, health information exchanges, health analytics, personal health information management, innovative Health IT solutions, health informatics, emerging Health IT research, and other Health IT services.

Title:	HEALTH IT SENIOR TRAINING SPECIALIST
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, business, or a relevant field preferred.
Minimum / General Experience:	The Senior Training Specialist shall have at least four (4) years of relevant professional experience including experience providing instruction on commercial off-the-shelf (COTS) applications, operating systems, and customized software.
Functional Responsibilities:	Organize, prepare and conduct complex training and educational programs for Information Technology systems or user personnel. May design and develop programs, maintain records of training activities, employee progress and program effectiveness. Competent to work at the highest level of all phases of information systems training including traditional classroom instruction, computer assisted instruction, interactive computer assisted instruction and interactive video. Develop, maintain, and enhance training curriculum. Provide scheduled formal and/or informal training classes to system users to increase user competence and minimize user problems. Applies the principles and techniques of the instructional systems design methodology to develop and delivery training materials and programs related to Health IT. Training materials include user guides, training manuals, instructor manuals, reference guides, and system documentation for software, network, and database applications related to Health IT. Performs individual and classroom training for the use of Health IT related applications.

Title:	HEALTH IT SYSTEMS ANALYST I
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Systems Analyst I shall have at least five (5) years of relevant professional experience including experience supporting interdisciplinary project teams
Functional Responsibilities:	Under general supervision, performs systems analysis of computer and communications / network systems, performs systems installation of computer operating systems, network, application software, and computer network hardware for Information Technology Services. Provides hotline support to customers. Applies knowledge of computer science principles, automated data processing functions, and software languages to develop health information technology solutions to user requirements. Provides direction on complex application problems involving all phases of system analysis to provide resolution. Assists users, functional and technical activity personnel in the application, definition, and design. Oversees and performs the gathering, analysis, and synthesis of information for system definition. Supports the development of test plans, test descriptions, and test procedures and reviews results to ensure compliance with health information technology specifications.

Title:	HEALTH IT SYSTEMS ANALYST II
Minimum Education:	This resource shall have a Masters degree in computer science, information systems, engineering, or a relevant field preferred.
Minimum / General Experience:	The Systems Analyst II shall have at least five (5) years of relevant professional experience including experience supporting large, interdisciplinary project teams
Functional Responsibilities:	Performs systems analysis of computer and communications / network systems. Oversees the overall installation of computer operating systems, network, and application software for Information Technology Services. Has the ability to adapt to new situations and environments. Applies knowledge of computer science principles, automated data processing functions, and software languages to develop health information technology solutions to user requirements. Provides direction on complex application problems involving all phases of system analysis to provide resolution. Assists users, functional and technical activity personnel in the application, definition, and design. Oversees and performs the gathering, analysis, and synthesis of information for system definition. Supports the development of test plans, test descriptions, and test procedures and reviews results to ensure compliance with health information technology specifications.

Title:	HEALTH IT SYSTEMS ENGINEER I
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer I shall have at least two (2) years of relevant professional experience including experience working under supervision with interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Under supervision, defines and executes systems engineering activities. These activities may include planning, performance management, testing, validation, bench-marking and documentation for Information Technology Services. Provides analysis related to the design, development, and integration of health information technology hardware, software, man-machine interfaces and all system level requirements to provide an integrated health IT solution. Develops integrated system test requirement, strategies, devices and systems. Directs overall system level testing.

Title:	HEALTH IT SYSTEMS ENGINEER II
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer II shall have at least five (5) years of relevant professional experience including experience working with interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Under general supervision, defines and executes systems engineering activities. These activities may include planning, performance management, testing, validation, bench-marking and documentation for Information Technology Services. Provides analysis related to the design, development, and integration of health information technology hardware, software, man-machine interfaces and all system level requirements to provide an integrated health IT solution. Develops integrated system test requirement, strategies, devices and systems. Directs overall system level testing.

Title:	HEALTH IT SYSTEMS ENGINEER III
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer III shall have at least seven (7) years of relevant professional experience including experience participating with interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Defines and executes system engineering activities. These activities may include planning, performance management, testing, validation, bench-marking and documentation for Information Technology Services. Provides analysis related to the design, development, and integration of health information technology hardware, software, man-machine interfaces and all system level requirements to provide an integrated health IT solution. Develops integrated system test requirement, strategies, devices and systems. Directs overall system level testing.

Title:	HEALTH IT SYSTEMS ENGINEER IV
Minimum Education:	This resource shall have a Masters degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Systems Engineer IV shall have at least seven (7) years of relevant professional experience including experience leading interdisciplinary project teams in support of complex network and engineering tasks
Functional Responsibilities:	Provides a wide variety of network analysis and engineering tasks in the design and implementation of integrated networks. Acts as a lead in defining and executing systems engineering activities including planning, testing, validation and staffing for Information Technology Services . Provides analysis related to the design, development, and integration of health information technology hardware, software, man-machine interfaces and all system level requirements to provide an integrated health IT solution. Develops integrated system test requirement, strategies, devices and systems. Directs overall system level testing.

Title:	HEALTH IT TASK MANAGER
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Task Manager shall have at least five (5) years of relevant professional experience including experience supporting interdisciplinary project teams
Functional Responsibilities:	On major contracts assists the technical director or project manager in the administrative direction of the contract including status reports, task assignments, budgeting and time reporting. Leads team on system projects or significant segment of large complex Information Technology Service projects. Analyzes new and complex project related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools, and solution components. Provides technical direction and review of enterprise-wide development tasks, including the review of work products for correctness, adherence to the design concept and to user standards. Makes recommendations, if needed, for approval of major systems installations. Acts as the functional/ technical lead for the specific pieces of the project effort. Serves as the technical interface and point of contact with client program authorities and representatives on technical issues. Provides support on program/project operations by reviewing procedures, planning and execution of the technical, programming, and maintenance effort and monitoring and reporting progress. Experience working with one or more systems like Connected health, EHR, Health information exchanges, Analytics, PIH Management or Other Health IT Services desired. Responsible for managing the work of technical teams and provides day-to-day management of Health IT technical effort.

Title:	HEALTH IT TASK TECHNICAL LEAD
Minimum Education:	This resource shall have a Bachelors degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Task Technical Lead shall have at least seven (7) years of relevant professional experience including experience supporting interdisciplinary project teams
Functional Responsibilities:	Provides direct customer interface at the task leader level for Information Technology Services. Assists in development of a plan describing the technical approach, organizational resources and management controls to be employed to meet the cost performance and schedule requirements. Experience working with one or more systems like Connected health, EHR, Health information exchanges, Analytics, PIH Management or Other Health IT Services desired. Responsible for managing the work of technical teams and provides day-to-day management of Health IT technical effort.

Title:	HEALTH IT TECHNICAL DIRECTOR
Minimum Education:	This resource shall have a Masters degree in computer science or a relevant field preferred.
Minimum / General Experience:	The Technical Director shall have at least 10 years of relevant professional experience including experience leading large, interdisciplinary project teams
Functional Responsibilities:	Oversees a wide variety of projects in functional areas for Information Technology Services. Functional areas include engineering, systems analyst, and quality control. Focal point for the client. Confers with client and project manager to provide technical advice and to assist with problem resolution. The Technical Director plans, organizes, and controls overall activities of database and/or other related technology systems. Responsibilities include monitoring standards, systems, and procedures as they relate to development, design and integration; defining the scope of the technical function; organizing the system function; documenting activities, procedures, and results; and managing IT related security, and/or application server configuration/support. Experience working with one or more systems like Connected health, EHR, Health information exchanges, Analytics, PIH Management or Other Health IT Services desired. Responsible for managing the work of technical teams and provides day-to-day management of Health IT technical effort.

Title:	HEALTH IT TECHNIAL WRITER/EDITOR
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, business, or a relevant field preferred.
Minimum / General Experience:	The Technical Writer / Editor shall have at least two (2) years of relevant professional experience including experience in writing, preparing, and compiling computer system documentation.
Functional Responsibilities:	Assists in collecting, editing and organizing information required for preparation of manuals, training materials, guides, and other reports and deliverables. Prepares and edits Information Technology system documentation incorporating information provided by the user, specialist, analyst, and programmer personnel. Interprets technical documentation standards and prepares documentation according to the standards and prepares documentation according to the standards. Researches, writes, and edits materials for related reports, manuals, briefs, proposals, instructional material, catalogs, technical publications, and/or software and hardware documentation. Obtains technical data from independent observation, review with technical staff members, and/or studies of published materials and existing documentation. Writes, edits, and types reports, studies, and presentation material of technical information for both technical and non-technical audience. Has experience in explaining highly technical data and information in simplistic language for end users of complex Health IT systems and projects. Plans, develops, maintains, rewrites, and produces Health IT and deliverable documents as required by the client, regulations and/or specifications.

Title:	HEALTH IT TECHNICIAN II
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Technician II shall have at least two (2) years of relevant professional experience including experience supporting interdisciplinary project teams for network engineering tasks including hardware and software support
Functional Responsibilities:	Works under supervision to perform a variety of network engineering tasks which are broad in nature, including the design and implementation of integrated networks, hardware, software and support facilities and/or equipment, engineering research, design development, and customer specifications for Information Technology Services. Monitors and responds to complex technical Health IT hardware and software problems utilizing a variety of testing tools and techniques. May support equipment deployment and network cabling activities.

Title:	HEALTH IT TECHICIAN III
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Technician III shall have at least three (3) years of relevant professional experience including experience supporting interdisciplinary project teams for network engineering tasks including hardware and software support
Functional Responsibilities:	Works under supervision to perform a variety of network engineering tasks which are broad in nature, including the design and implementation of integrated networks, hardware, software and support facilities and/or equipment, engineering research, design development, and customer specifications for Information Technology Services. Monitors and responds to complex technical Health IT hardware and software problems utilizing a variety of testing tools and techniques. May support equipment deployment and network cabling activities.

Title:	HEALTH IT TECHNICIAN IV
Minimum Education:	This resource shall have an Associates degree
Minimum / General Experience:	The Technician IV shall have at least four (4) years of relevant professional experience including experience leading/supporting interdisciplinary project teams with minimum supervision for network engineering tasks including hardware and software support
Functional Responsibilities:	Works under supervision to perform a variety of network engineering tasks which are broad in nature, including the design and implementation of integrated networks, hardware, software and support facilities and/or equipment, engineering research, design development, and customer specifications for Information Technology Services. Monitors and responds to complex technical Health IT hardware and software problems utilizing a variety of testing tools and techniques. May support equipment deployment and network cabling activities.

Title:	HEALTH IT TRAINING SPECIALIST
Minimum Education:	This resource shall have a Bachelors degree in computer science, information systems, business, or a relevant field preferred.
Minimum / General Experience:	The Training Specialist shall have at least two (2) years of relevant professional experience including experience providing instruction on commercial off-the-shelf (COTS) applications, operating systems, and customized software.
Functional Responsibilities:	Develop state-of-the-art curricula, materials and handbook for Information Technology Services. Conduct training classes and provide training overviews for Information Technology Services . Conduct and report on training evaluations for Information Technology Services. Applies the principles and techniques of the instructional systems design methodology to develop and delivery training materials and programs related to Health IT. Training materials include user guides, training manuals, instructor manuals, reference guides, and system documentation for software, network, and database applications related to Health IT. Performs individual and classroom training for the use of Health IT related applications.

GSA PRICE LIST – SIN 54151S / 54151SSTLOC

The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

SIN	GSA Labor Category Title	Year 1	Year 2	Year 3	Year 4	Year 5
		03/02/2023 03/01/2024	03/02/2024 03/01/2025	03/02/2025 03/01/2026	03/02/2026 03/01/2027	03/02/2027 03/01/2028
54151S	Analyst I	\$98.59	\$101.06	\$103.59	\$106.18	\$108.83
54151S	Analyst II	\$118.05	\$121.00	\$124.02	\$127.12	\$130.30
54151S	Applications Developer II	\$157.57	\$161.51	\$165.55	\$169.69	\$173.93
54151S	Applications Developer III	\$175.30	\$179.69	\$184.18	\$188.79	\$193.50
54151S	Communication Engineer I	\$127.00	\$130.18	\$133.43	\$136.77	\$140.18
54151S	Communication Engineer II	\$137.72	\$141.17	\$144.70	\$148.31	\$152.02
54151S	Communication Engineer III	\$145.20	\$148.83	\$152.54	\$156.36	\$160.27
54151S	Communication Engineer IV	\$153.83	\$157.68	\$161.62	\$165.66	\$169.80
54151S	Consultant	\$207.48	\$212.66	\$217.98	\$223.44	\$229.02
54151S	Engineer I	\$98.37	\$100.83	\$103.35	\$105.92	\$108.57
54151S	Engineer II	\$109.31	\$112.04	\$114.84	\$117.71	\$120.65
54151S	Engineer III	\$118.65	\$121.61	\$124.65	\$127.77	\$130.96
54151S	Engineer IV	\$127.00	\$130.18	\$133.43	\$136.77	\$140.18
54151S	Help Desk I	\$74.38	\$76.24	\$78.15	\$80.10	\$82.11
54151S	Help Desk II	\$84.05	\$86.16	\$88.31	\$90.52	\$92.79
54151S	Help Desk III	\$98.37	\$100.83	\$103.35	\$105.92	\$108.57
54151S	Project Manager	\$178.90	\$183.38	\$187.96	\$192.65	\$197.47
54151S	Senior Technologist	\$295.12	\$302.50	\$310.07	\$317.81	\$325.76
54151S	Senior Training Specialist	\$132.82	\$136.14	\$139.55	\$143.03	\$146.61
54151S	Systems Analyst I	\$164.59	\$168.71	\$172.93	\$177.25	\$181.68
54151S	Systems Analyst II	\$175.30	\$179.69	\$184.18	\$188.79	\$193.50
54151S	Systems Engineer I	\$157.57	\$161.51	\$165.55	\$169.69	\$173.93
54151S	Systems Engineer II	\$177.08	\$181.50	\$186.04	\$190.69	\$195.46
54151S	Systems Engineer III	\$185.93	\$190.58	\$195.35	\$200.23	\$205.24
54151S	Systems Engineer IV	\$194.80	\$199.67	\$204.65	\$209.77	\$215.02
54151S	Task Manager	\$123.40	\$126.48	\$129.64	\$132.89	\$136.21
54151S	Task Technical Lead	\$178.90	\$183.38	\$187.96	\$192.65	\$197.47
54151S	Technical Director	\$282.60	\$289.66	\$296.91	\$304.33	\$311.94
54151S	Technical Writer / Editor	\$104.48	\$107.09	\$109.77	\$112.51	\$115.32
54151S	Technician II	\$66.41	\$68.07	\$69.77	\$71.52	\$73.30
54151S	Technician III	\$75.10	\$76.98	\$78.90	\$80.88	\$82.90
54151S	Technician IV	\$84.05	\$86.16	\$88.31	\$90.52	\$92.79
54151S	Training Specialist	\$97.39	\$99.83	\$102.33	\$104.89	\$107.51

GSA PRICE LIST – SIN 54151HEAL / 54151HEALSTLOC

The rates shown below include the Industrial Funding Fee (IFF) of 0.75%.

SIN	GSA Labor Category Title	Year 1	Year 2	Year 3	Year 4	Year 5
		03/02/2023 - 03/01/2024	03/02/2024 - 03/01/2025	03/02/2025 - 03/01/2026	03/02/2026 - 03/01/2027	03/02/2027 - 03/01/2028
54151HEAL	Health IT Analyst I	\$98.37	\$100.83	\$103.35	\$105.92	\$108.57
54151HEAL	Health IT Analyst II	\$118.05	\$121.00	\$124.02	\$127.12	\$130.30
54151HEAL	Health IT Applications Developer II	\$157.58	\$161.52	\$165.56	\$169.70	\$173.94
54151HEAL	Health IT Applications Developer III	\$175.30	\$179.69	\$184.18	\$188.79	\$193.50
54151HEAL	Health IT Communications Engineer I	\$127.00	\$130.18	\$133.43	\$136.77	\$140.18
54151HEAL	Health IT Communications Engineer II	\$137.71	\$141.16	\$144.69	\$148.30	\$152.01
54151HEAL	Health IT Communications Engineer III	\$145.20	\$148.83	\$152.54	\$156.36	\$160.27
54151HEAL	Health IT Communications Engineer IV	\$153.81	\$157.66	\$161.60	\$165.64	\$169.78
54151HEAL	Health IT Consultant	\$207.49	\$212.68	\$217.99	\$223.45	\$229.03
54151HEAL	Health IT Engineer I	\$98.37	\$100.83	\$103.35	\$105.92	\$108.57
54151HEAL	Health IT Engineer II	\$109.30	\$112.03	\$114.83	\$117.70	\$120.64
54151HEAL	Health IT Engineer III	\$118.66	\$121.62	\$124.66	\$127.78	\$130.97
54151HEAL	Health IT Engineer IV	\$127.00	\$130.18	\$133.43	\$136.77	\$140.18
54151HEAL	Health IT Help Desk I	\$74.38	\$76.24	\$78.15	\$80.10	\$82.11
54151HEAL	Health IT Help Desk II	\$84.05	\$86.16	\$88.31	\$90.52	\$92.79
54151HEAL	Health IT Help Desk III	\$98.37	\$100.83	\$103.35	\$105.92	\$108.57
54151HEAL	Health IT Project Manager	\$178.89	\$183.37	\$187.95	\$192.64	\$197.46
54151HEAL	Health IT Senior Technologist	\$295.13	\$302.51	\$310.08	\$317.82	\$325.77
54151HEAL	Health IT Senior Training Specialist	\$132.82	\$136.14	\$139.55	\$143.03	\$146.61
54151HEAL	Health IT Systems Analyst I	\$164.60	\$168.72	\$172.94	\$177.26	\$181.69
54151HEAL	Health IT Systems Analyst II	\$175.30	\$179.69	\$184.18	\$188.79	\$193.50
54151HEAL	Health IT Systems Engineer I	\$157.58	\$161.52	\$165.56	\$169.70	\$173.94
54151HEAL	Health IT Systems Engineer II	\$177.08	\$181.50	\$186.04	\$190.69	\$195.46
54151HEAL	Health IT Systems Engineer III	\$185.93	\$190.58	\$195.35	\$200.23	\$205.24
54151HEAL	Health IT Systems Engineer IV	\$194.80	\$199.67	\$204.65	\$209.77	\$215.02
54151HEAL	Health IT Task Manager	\$123.40	\$126.48	\$129.64	\$132.89	\$136.21
54151HEAL	Health IT Task Technical Lead	\$178.89	\$183.37	\$187.95	\$192.64	\$197.46
54151HEAL	Health IT Technical Director	\$282.60	\$289.66	\$296.91	\$304.33	\$311.94
54151HEAL	Health IT Technical Writer/Editor	\$104.48	\$107.09	\$109.77	\$112.51	\$115.32
54151HEAL	Health IT Technician II	\$66.41	\$68.07	\$69.77	\$71.52	\$73.30
54151HEAL	Health IT Technician III	\$75.10	\$76.98	\$78.90	\$80.88	\$82.90
54151HEAL	Health IT Technician IV	\$84.05	\$86.16	\$88.31	\$90.52	\$92.79
54151HEAL	Health IT Training Specialist	\$97.39	\$99.83	\$102.33	\$104.89	\$107.51