



Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

**AAC Inc.
8470 Tyco Road
Vienna
Virginia
22182
USA**

Holds Certificate No: **ITMS 533405**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The Service Management System (SMS) that supports the delivery of IT services to employees through the AAC headquarters location.

For and on behalf of BSI:

VP Regulatory Affairs, BSI Group America Inc.

Originally Registered: **09/23/2008**

Latest Issue: **11/30/2011**

Expiry Date: **09/22/2014**



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